





FY 2021 Performance-Based Bonus Scorecard

DEPARTMENT OF TOURISM -
OFFICE OF THE SECRETARY

ELIGIBLE Eligible personnel of DOT-OSEC are entitled to 48.75% of monthly basic salary	 PERFORMANCE RESULTS Achieved 88% (15 out of 17) of its Congress-approved performance targets for FY 2021; deficiencies due to an uncontrollable factor	 PROCESS RESULTS Achieved ease of transaction for 83% (20 out of 24) of its frontline services	 FINANCIAL RESULTS Achieved 65.26% Disbursement BUR	 CITIZEN/CLIENT SATISFACTION RESULTS Achieved 3.76 out of 4 satisfaction rate with 63.90% #8888 resolution rate and no CCB complaints received*
15 TOTAL SCORE	4 SCORE	4 SCORE	4 SCORE	3 SCORE
75 TOTAL POINTS	20 POINTS	20 POINTS	20 POINTS	15 POINTS

Legend:	1 SCORE = 5 POINTS	2 SCORE = 10 POINTS	3 SCORE = 15 POINTS	4 SCORE = 20 POINTS	5 SCORE = 25 POINTS
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Compliant in 8 out of 11 Agency Accountability Requirements

Transparency Seal COMPLIANT	PhilGEPS Posting** NON-COMPLIANT	Updating of Citizen's Charter COMPLIANT	Sustained Compliance to Audit Findings COMPLIANT	Submission and review of SALN COMPLIANT	Freedom of Information (FOI) COMPLIANT
Submission of FY 2022 Annual Procurement Plan - Common Use Supplies and Equipment (APP-CSE) COMPLIANT	Submission of FY 2021 Annual Procurement Plan - Non-Common Use Supplies and Equipment (APP-non CSE)** NON-COMPLIANT	Posting of Indicative FY 2022 APP-non CSE COMPLIANT	Submission of FY 2020 Agency Procurement Compliance and Performance Indicators (APCPI) COMPLIANT	Undertaking of Early Procurement Activities covering 2022 Procurement Projects** NON-COMPLIANT	

*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.

