DEPARTMENT OF TOURISM -OFFICE OF THE SECRETARY

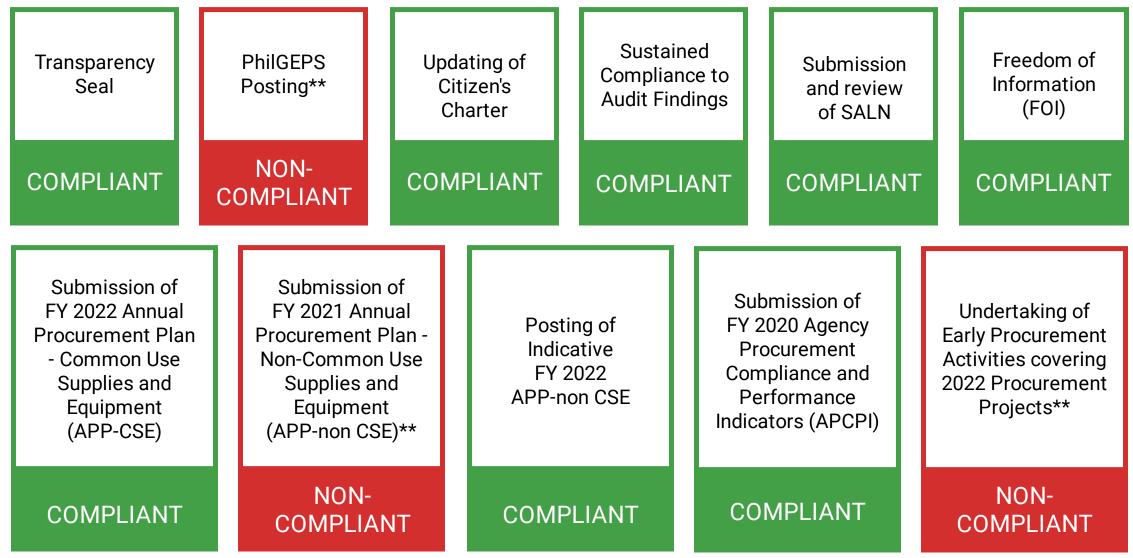
<section-header><section-header><text></text></section-header></section-header>	Image: constraint of the example of	ControlPROCESS RESULTSAchieved ease of transaction for 83% (20 out of 24) of its frontline services	<section-header>PFINANCIAL RESULTSAchieved 65.26% Disbursement BUR</section-header>	OCITIZEN/CLIENT SATISFACTION RESULTSAchieved 3.76 out of 4 satisfaction rate with 63.90% #8888 resolution sate and no CCB complaints received*
15	4	4	4	3
total score	SCORE	SCORE	SCORE	SCORE
75	20	20	20	15
TOTAL POINTS	POINTS	POINTS	POINTS	POINTS

Legend: 1 S	C
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4 SCORE = 20 POINTS

5 SCORE = 25 POINTS

Compliant in 8 out of 11 Agency Accountability Requirements



*The unit/s most responsible (including its head) for the criteria stated in Section 3.0 of MC 2021-1 with a performance rating of below 4 will be isolated from the grant of the FY 2021 PBB.

**The unit/s most responsible (including its head) for the non-compliance with the Agency Accountability Requirements provided in Section 5.0 of MC 2021-1 will be isolated from the grant of the FY 2021 PBB.



Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems